



Terms and Conditions

Reservations & Payments

All trips 5 days or more require a 50% deposit and 100% payment for trips 4 days or less to reserve your space.

The deposit will confirm your reservation until 30 days prior to trip departure, at which time the balance owing is due. If the balance is not paid in full by the due date, we will regard the booking as cancelled.*

Method of payment is by money order or credit card online via Paypal subject to a 5% service fee.

Registrations will be accepted after the final payment is due (30 days prior to departure*), but they are on request and subject to availability at the time of booking. In the case of late bookings, full payment will be required upon registration.

Cancellations & Refunds

You must cancel at least 5 days prior the first day of the excursion in order to receive a full refund of your deposit.

There will be no refunds for arriving late or leaving early. There are no exceptions to the above cancellation policies including personal injuries or weather.

If an adventure is cancelled by Outdoor Source, all deposits and full payments to date will be refunded in full which constitutes settlement fees. Outdoor Source will not be held responsible for any additional travel expenses incurred in preparation for cancelled retreats including airline tickets, travel delays, flight cancellations or illness.

Trip Costs

Trip costs and what they include are listed on the itinerary for each excursion. Trip costs are based on group rates and no refunds will be given for unutilized services.

Items not Included in our costs:

- Visa and passport charges
- Departure taxes
- Gratuities
- Extra meals not included in itinerary
- Items of a personal nature (ie laundry, drinks, telephone calls, personal clothing)
- Emergency evacuation
- Personal travel insurance

- Any item that is not specified as being included

Tour Dates, Delays & Route Changes

Outdoor Source reserves the right to cancel any excursions up to 3 days prior to departure, in which case any payment you have made will be refunded in full. You will not be entitled to make any further claims for compensation or damages, for any loss, consequential damage, expenses, loss of time or inconvenience which may result from such cancellation.

IMPORTANT NOTE

All services described herein are organized by Outdoor Source. Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection herewith.

The information contained in this site is correct to the best of the organizer's knowledge, but the organizer accepts no liability for any inaccuracies therein.

The organizers reserve the right to alter any itinerary or service at any time without penalty to the organizer. Any additional expense or cancellation costs shall be borne by the customer.

The organizers reserve the right to withdraw or refuse any service to any customer at the discretion of the organizers. Payment of deposit is taken as acknowledgment of and agreement to the above items.

Air Carrier Responsibility

Tour and guide services, hotel accommodations, restaurants, and all other services except carriage by air as provided by the airlines are furnished by the contractors who are independent and do not act for, or on behalf of the airlines.

The acceptance of this order of participation in the tour, by the passenger or his assignees shall be deemed to be consent to an acceptance by such person(s) of the above and of any further conditions and that the airline shall not be liable or responsible in any way whatsoever for the accuracy of any representations regarding such tour services, nor shall the airlines be liable or responsible for any inconvenience, loss, damage, or injury arising out of or in connection with such tour services other than its liability under the ticket and tariff provision for carriage by air furnished by it.

Consumer Disclosure Notice

Outdoor Source acts only in capacity of excursions provider for the guests in all matters connected with hotel accommodations, sight-seeing tours and transportation, whether by air, rail, bus, motorcar, boat or any other means and as agent holds itself free of responsibility for any damage occasioned by any cause. Outdoor Source will not be responsible for any damages or expenses or inconveniences caused by late departures or change of schedule, strikes or to their conditions, nor will be responsible for loss or damage to baggage or any of the passenger's belongings. All prices quoted are correct at time of printing, include the cost of operation of the excursions, and are

subject to currency changes. Outdoor Source and their employees shall not be responsible for personal injury, death, accident, delay, loss, damage, irregularity or property damage as a result of force majeure or for any other losses or damages incurred by any person or excursion participants caused by any delay or change of itinerary or arising out of any act, including, but not limited to, any act of negligence, any person acting for or on behalf of Outdoor Source for transportation, accommodation or sight-seeing provider or any other person or entity rendering any of these services or accommodations being offered in connection with these Vacations. Notice is hereby given that all arrangements made on behalf of customers are made by the organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage, or irregularity which may be occasioned through acts of any company and/or persons engaged in carrying out arrangements and services described herein or otherwise in connection herewith.

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